

1                   IN THE WORKERS' COMPENSATION COURT  
2                   OF THE STATE OF MONTANA

3  
4       EULA MAE HIETT,

5           vs.

                                  WCC NO. 2001-0278

6       MSGIA/MONTANA STATE FUND  
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12                   HONORABLE MIKE McCARTER, presiding  
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17                   On the 11th day of May, 2005, beginning  
18       at 1:00 p.m., the above-referenced in-person  
19       conference was held at the Workers' Compensation  
20       Court, Helena, Montana, before Yvonne Madsen,  
21       Registered Professional Reporter, Certified  
22       Shorthand Reporter, Notary Public.  
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## 1                                   A P P E A R A N C E S

2           Honorable Mike McCarter, Judge

3           Clara Wilson, Deputy Clerk of Court

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5           ATTORNEYS PRESENT:

6           David Sandler

7           James Donahue

8           Sydney McKenna

9           C.J. Tornabene

10          Larry Jones

11          Thomas Harrington

12          Thomas Martello

13          Oliver Goe

14          Ronald Thuesen

15          Diana Ferriter

16          Rick Davenport

17          Nancy Butler

18          Ronald Atwood (By phone)

19          Robert James (By phone)

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1 WEDNESDAY, MAY 11, 2005

2 THE COURT: Okay. Well, let's start the  
3 conference. We're missing at least one attorney,  
4 Dave Sandler. And I think what I'll do to start  
5 out with is have everybody introduce themselves  
6 around the table.

7 And, Yvonne, you probably don't know  
8 everyone. There's a couple of new faces.

9 (Discussion held off the record.)

10 MS. MCKENNA: Syd McKenna from Missoula,  
11 Montana. I represented Eula Mae Hiett.

12 MR. TORNABENE: C.J. Tornabene from  
13 Missoula, Montana. I'm Syd's partner and  
14 representing Eula Mae Hiett.

15 MR. MARTELLO: Tom Martello, Montana  
16 State Fund.

17 MR. HARRINGTON: Tom Harrington for the  
18 Montana State Fund.

19 MR. JONES: Larry Jones, Liberty  
20 Northwest and Liberty Mutual.

21 MS. FERRITER: Diana Ferriter with the  
22 Employment Relations Division.

23 MR. DONAHUE: Jim Donahue for Lumber  
24 Mutual Insurance.

25 MR. GOE: Oliver Goe on behalf of several  
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1 insurers.

2 MS. BUTLER: Nancy Butler for Montana  
3 State Fund.

4 MR. THUESEN: Ron Thuesen representing  
5 several insurance companies.

6 THE COURT: And then we have --  
7 Mr. Atwood you're on the phone?

8 MR. ATWOOD: I am, thank you.

9 THE COURT: And Bob James on the phone?

10 MR. JAMES: Yes.

11 THE COURT: Okay. I think what we'll  
12 have to do is we'll have to try to have only one  
13 person speak at a time, and I guess I'll start  
14 out.

15 I think the primary purpose of this  
16 meeting is to identify what the outstanding legal  
17 issues are that we need to brief and to find out  
18 what other things we need to talk about. And,  
19 Syd, do you want to start, or do you want --

20 MS. MCKENNA: Sure, I can start.

21 It seems to me, Judge, that the last time  
22 we were here, the one thing we talked about was  
23 what was the scope of the Hiett decision. And I  
24 have given that some thought since the last time  
25 we met, and I think that maybe it might be easy to

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1 look at it in sort of two stages. I think if you  
2 take the stage from the time that the Work Comp  
3 decision came down until the time that the Supreme  
4 Court decision came down, which would be from  
5 September 6th, 2001 until August 14th, 2003, the  
6 files that might be implicated might be easier to  
7 identify. I think that in that stage, I know that  
8 there were sort of Hiett denial letters that went  
9 out. I'm fairly certain that Liberty Northwest  
10 was doing that. I think the State Fund has  
11 represented in the past that they did not do that.  
12 But that would be one way of identifying, you  
13 know, and sort of getting going maybe on  
14 identifying some of the claimants who are entitled  
15 to medical benefits as a result of the Hiett  
16 decision.

17 The second question was, Well, looking at  
18 the Supreme Court decision, what exactly -- you  
19 know, what kind of claimants are we looking at and  
20 whether we could get every potential claimant that  
21 might be implicated, whether or not the common  
22 fund would include all of the claimants that were  
23 denied medical benefits after they reached MMI or  
24 whether it would just involve a certain amount of  
25 claimants who, for instance, as Eula May Hiett,

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1       could not return to work or whether the palliative  
2       and maintenance provisions were also included in  
3       defining the common fund.

4               THE COURT:  Yeah, I mean --

5               MS. MCKENNA:  I remember that we did talk  
6       about that I had said that, you know, maybe we  
7       would need to limit the scope in the sense of only  
8       looking at those persons who, let's say, incurred  
9       a certain amount of medical bills or who had had  
10      medical treatment for a certain amount of time so  
11      that we wouldn't be getting into everyone who,  
12      let's say they, you know, went in to the doctor  
13      once or twice and then that was it, but we'd be  
14      looking at all those claimants who had reached MMI  
15      whose medical benefits were either terminated  
16      permanently or temporarily on the basis that they  
17      no longer met the definition of primary medical  
18      services.  And I think that would be the broad  
19      definition of the common fund.

20              THE COURT:  Okay.  One of the questions I  
21      had, and still have, is how do we identify  
22      claimants who have reached MMI and who have been  
23      denied medical benefits based on the secondary  
24      medical services rule.  And I think they have to  
25      be identifiable because if they're not

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1 identifiable, then I don't think we have a class  
2 of claimants to basically certify the common fund.

3 MR. JAMES: I'm Ron James, I'm on the  
4 train.

5 THE COURT: The next question is where  
6 to. That's funny.

7 Have you thought about that at all? You  
8 know, how can we possibly identify these claimants  
9 without going through every single file? I mean,  
10 even if we could winnow it down to claimants that  
11 have reached MMI, assuming that we could do that,  
12 and I suppose to some extent we might be able to  
13 do it by looking at categories like permanent  
14 partially disabled or permanently totally  
15 disabled, that would tell us that they've reached  
16 MMI. But even then, how will we identify those  
17 people?

18 MS. MCKENNA: Well, I'm not exactly sure  
19 how we're going to identify those people although  
20 I have seen letters that have been generated for  
21 me, they're the State Fund or Liberty Northwest  
22 where they would say to the person -- you know,  
23 this care that you're trying to get is  
24 chiropractic and it's maintenance care, it's not  
25 available to you because it's not helping you

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1 return to work and so I believe that their -- you  
2 know, the adjusters were perhaps trained and there  
3 were form letters that were sent out to deny  
4 people who were still receiving medical benefits  
5 post MMI on the basis that they no longer met the  
6 definition of primary medical services. And  
7 sometimes the statutes were written into the  
8 letters. Sometimes there was, you know, other  
9 sorts of, like the 704 statute was written in, or  
10 the definition of primary medical services was  
11 written into the letters.

12 THE COURT: Okay. But the scope of our  
13 Hiett decision really deals with the secondary  
14 primary distinction, it really doesn't deal with  
15 palliative and maintenance care, so how do we work  
16 that in?

17 MR. MARTELLO: Well, Judge, I think  
18 there's also an additional problem. Even for  
19 those ones that potentially are identified as  
20 cases that were determined or a decision was made  
21 based upon the primary versus secondary medical  
22 care. And really, what is different about the  
23 Hiett type of case with all the other common fund  
24 cases is that it seems like each one has to -- a  
25 factual inquiry needs to be made as to whether the  
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1 criteria that was enunciated in the Hiett Supreme  
2 Court decision is either met or not. It seemed to  
3 be a very factually specific case as to whether  
4 the -- whether it's a medication or a certain type  
5 of treatment that is sustaining MMI. And that  
6 almost seems to me it would require, you know,  
7 some sort of medical testimony and a factual  
8 inquiry that we really don't have present in these  
9 other type of common fund cases.

10 So I think even if you identify the  
11 cases, then it's almost like you're going to have  
12 to have a mini trial on each one of them or at  
13 least a factual inquiry on each one of them.

14 MS. MCKENNA: I guess the way that I look  
15 at that, though, is that these people were getting  
16 medical services and at some point they were --  
17 the medical services would be terminated and that  
18 we should be able to figure out those people whose  
19 medical benefits were terminated after they  
20 reached MMI. And --

21 THE COURT: Well, that's a good question  
22 and maybe we ought to put that in. There's a  
23 question in my mind as to whether or not that  
24 could be readily ascertained other than by a file  
25 review. I don't know whether there's some sort of

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1 computer field that you could run that would say  
2 medical benefits terminated or denied or something  
3 like that. And maybe that's a question we ought  
4 to pop to the insurers' attorneys and ask them if  
5 they know. I mean, I don't even know whether  
6 they'd know. It may take some IT people. That  
7 would be one question.

8 I mean, I think if we have to go through  
9 every single file and look at this thing, I'm  
10 skeptical that there's a class for common fund  
11 purposes. If there's some identifying criteria,  
12 then we may have it and that's where -- do you see  
13 the direction I'm going to, is to try to find out  
14 if there are identifiable criteria where we can  
15 readily identify these people, there's some sort  
16 of bright line to identify these people to even  
17 look at in the first instance.

18 MS. MCKENNA: Again, I guess maybe I'm  
19 not quite following what your concern is. But my  
20 understanding is, is we'd be looking at people who  
21 are getting medical benefits whose medical  
22 benefits were terminated. And then there was  
23 apparently, generally, some reason given. So I  
24 don't necessarily agree that we'd be having to go  
25 back and adjust each and every claim because

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1 generally there was a reason given to the claimant  
2 for the fact that their medical benefits were  
3 terminated.

4 MR. MARTELLO: But it has to be broader  
5 than that, simply because they're terminated, you  
6 still have to have the expert testimony of the  
7 doctor saying that by terminating either this  
8 medical procedure or this prescription that that  
9 somehow puts the person in a situation where  
10 they're no longer able to sustain MMI. That's  
11 what the whole key of Hiett is when you look at  
12 it. And you can't just make that determination by  
13 looking at the file and say, Okay, the causal  
14 connection is established simply because you  
15 terminate a service, that that somehow  
16 automatically translates to the fact that MMI is  
17 not now being sustained.

18 THE COURT: Well, let me ask this  
19 question. I haven't looked at the Hiett decision  
20 recently and you counsel probably have, or at  
21 least I hope you have. Does the Hiett decision do  
22 away with the secondary primary distinction  
23 entirely, or does it do away with it on a more  
24 limited basis only where the secondary services as  
25 defined in that section sustained maximum medical  
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1 improvement? What's your view of it?

2 MS. MCKENNA: I suspect we're going to  
3 have different opinions in that regard. And mine  
4 is that I think that it basically obliterates the  
5 distinction of secondary medical services. I  
6 think it does away with it entirely.

7 THE COURT: Okay. Who has a different --

8 MR. HARRINGTON: Judge, I think now you  
9 need to evaluate secondary medical services in  
10 light of the Court's holding in Hiett that you  
11 don't have necessarily a specific point of MMI  
12 anymore. It could be an ongoing stage that, you  
13 know, a claimant finds himself in. I know prior  
14 to Hiett it used to be identifiable by a specific  
15 point in time where a doctor said, You are now at  
16 MMI as of such and such date. And as the Hiett  
17 decision indicates, there may now be a window of  
18 MMI where a claimant is in a state of MMI rather  
19 than just at MMI on Day One and then post MMI  
20 afterwards. And I think if you're evaluating  
21 secondary medical care, it needs to be done  
22 pursuant to Hiett's language, and I think that's  
23 all the decision really did.

24 Can I comment on this ascertainable class  
25 issue?

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1 THE COURT: Uh-huh.

2 MR. HARRINGTON: This came up in our  
3 December conference. And as you recall, it was a  
4 significant concern that you had. We met with the  
5 State Fund people before that conference, and we  
6 were informed that there is no way to identify  
7 these people through a computer search like we've  
8 done in all the other common fund cases. And one  
9 of the issues that surfaced in December during the  
10 conference was that if we have to do a manual  
11 review unlike what's done in all the other cases,  
12 then this might be a situation where the  
13 claimant's counsel is going to have to pay for  
14 those significant costs and expenses associated  
15 with having an insurer manually review each file  
16 to determine if there are any Hiett-type  
17 claimants.

18 And that was an issue that really never  
19 was resolved. We had discussed it. It didn't  
20 really go anywhere. But that was one of the  
21 points that we made during that conference, was  
22 that this clearly is a different situation than  
23 the other common fund cases. This is more like  
24 the Wild case where it's very difficult to run a  
25 computer query to capture this ascertainable class  
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1 of beneficiaries. And even if we do define class,  
2 then we have significant problems in calculating  
3 how much they may be owed as a result of the Hiett  
4 decision but how do you quantify medical care that  
5 should have been given that wasn't. Are you going  
6 to pay claimants a certain amount of money? Or if  
7 you're just sending them back to a physician, then  
8 where is the fund?

9 THE COURT: Well, it could be a practical  
10 problem in that if they're denied initially, then  
11 they don't submit subsequent bills. So you may  
12 have subsequent bills out there. I don't know. I  
13 mean, this is sort of a --

14 MS. McKENNA: The same arguments were  
15 made in some of the class action stacking cases  
16 that I was involved in. And, you know, I think  
17 the question, first of all, is there probably are  
18 those people who did submit bills to private  
19 carriers, you know, continued to get their  
20 chiropractic treatment or their physical therapy  
21 treatment and submitted those bills to private  
22 carriers. And then there probably are those  
23 people that maybe paid out of their own pocket,  
24 and there might be people who just didn't seek the  
25 treatment, who then might get, might now seek

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1 treatment.

2           So I would agree that there would be some  
3 different, you know, situations. But I think the  
4 question is, can the State Fund or Liberty or  
5 these other insurance companies identify claimants  
6 who were at MMI, then perhaps we limit our scope,  
7 had been getting treatment for at least six months  
8 and whose medical treatment was terminated. I  
9 find it difficult to believe that they can't  
10 identify those files or those persons. And I  
11 think once you make that identification, then you  
12 do have to go in. And it was like the same  
13 arguments were made in these class action stacking  
14 cases that, well, now, you're going to have to  
15 adjust each and every, you know, medical  
16 situation. Well, that's what adjusters do.

17           THE COURT: But in the first instance,  
18 you can identify where the insurance is stacked,  
19 and that's my first issue in this case, is can we  
20 identify these claimants so that we can even do a  
21 review, forget about getting down the road and  
22 actually looking at the individual files and  
23 figuring out what kind of problems we're going to  
24 have there and what kind of involvement there  
25 would be in order to do it.

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1           I mean, my first question is, is how do  
2 we identify them? I mean, in a stacking case, you  
3 can go through and you can run the names of the  
4 insureds and you can identify those that have  
5 multiple policies and those who have paid the  
6 duplicate premiums for the same coverage, the  
7 UI coverage or the underinsured coverage. But,  
8 boy, I don't think we have that situation here.

9           And I guess one question, and I'm going  
10 to pop this back to the other side because I think  
11 this is one thing we're going to have to look at  
12 in the first place is, can we identify these  
13 people at all. When a claim gets denied, or when  
14 a medical request, a medical bill gets denied,  
15 what's generated in the computer with respect to  
16 that denial, if anything? Is there any entry made  
17 that goes into a computer database? And, if so,  
18 what is that entry? Can anybody representing any  
19 of the insurers answer that, at least for their  
20 people?

21           MR. DAVENPORT: Rick Davenport. I was  
22 identifying myself for her. I think you know who  
23 I am.

24           THE COURT: I do.

25           MR. DAVENPORT: There would be -- in our  
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1 system, there's nothing that would flag, you know,  
2 a case for benefits had been denied versus a case  
3 that had not been. In some of our systems, if a  
4 case had been denied at the outset and then later  
5 accepted, you would be able to see that at the  
6 very front. But if it's an accepted claim, that's  
7 how it shows is it's an accepted claim.

8 Denial of benefits is kind of a routine  
9 course of thing that happens, you make a decision  
10 on a daily basis on just about every different  
11 kind of thing that's identified, whether it's  
12 based on the Hiett decision or whether it's  
13 nonappropriate. There's just no flagging.  
14 There's no subjective way to slice and dice the  
15 data to see where it is.

16 THE COURT: So if you get a medical  
17 claim, a medical bill and you deny that, you don't  
18 go into the computer and say, got a medical bill  
19 and I denied it.

20 MR. DAVENPORT: Oh, you would, within the  
21 notes.

22 THE COURT: But it's in the notes.

23 MR. DAVENPORT: Right.

24 THE COURT: Okay. But that's not a  
25 searchable thing. You're talking about basically

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1       like sort of a log or a journal?

2               MR. DAVENPORT: Right. Yes. The claims  
3 notes, whether it's the State Fund system or our  
4 system or anybody else, I don't know of any way to  
5 have searchable text within the system to go into  
6 the claims note and look for the word "denied" or  
7 the word "Hiett" or anything else. Maybe its  
8 conceivable, but I certainly don't know of any way  
9 to do it.

10              THE COURT: There is no coding that goes  
11 on?

12              MR. DAVENPORT: No.

13              MR. MARTELLO: The State Fund, and I can  
14 represent what we have on our computer system that  
15 way, but I would suspect it's similar to what Rick  
16 said. And we have additional things that I think  
17 come into play that would be a lot of red herrings  
18 to go in and say that medical bill is denied  
19 because we have managed care. And there are  
20 managed care issues that may come into play that  
21 have to do with why something is paid or not. And  
22 those sorts of issues, I think, just complicate it  
23 and make it even more difficult to refine it down  
24 to where it's just a denial and this is going to  
25 generate a population. I just don't think that

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1 that's really feasible.

2 THE COURT: But the first question,  
3 though, is whether or not when a medical bill is  
4 denied whether or not there's anything that goes  
5 in the computer that you could search on through  
6 all these claimants that would identify these  
7 claimants that have had medical bills denied. And  
8 then the second question would be, even if you  
9 could do that, would it indicate the basis for the  
10 denial.

11 I mean, what happens when a State Fund  
12 adjuster denies a medical bill for whatever  
13 reason? Is there any entry into the computer, or  
14 is it sort of like -- okay, Nancy is going to see  
15 if we can get some computer expert.

16 Do you understand the journal type of  
17 thing that they're talking about?

18 MS. MCKENNA: Yes, I do because I've seen  
19 the -- I generally, as a practice, get the claim  
20 file in advance of any case and so I ask for the  
21 notes so I know what they're talking about.

22 THE COURT: See, what I'm talking about  
23 here is if we did a computer search, for example,  
24 to try to find out whether people are being paid  
25 temporary total or permanent total disability

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1 benefits, we could look at the first way it may be  
2 coded in the computer so we could run -- you know,  
3 ask the computer to identify every claimant who  
4 has ever received that. And even if we couldn't  
5 run that, we probably could run the amounts, there  
6 may be a way to run the amounts. And we sort of  
7 did that in the Broeker case, and I don't remember  
8 exactly how we did it.

9 But if we don't have anything in the  
10 computer that identifies this claimant has had  
11 medical benefits denied, then we don't even know  
12 that, and then we've got a real problem. And I  
13 don't know the answer to that. It sounds like as  
14 far as Rick is concerned, they don't do it for his  
15 clients, for the insurers he represents, other  
16 than make the entry in his notes.

17 MR. GOE: I can't speak for all the  
18 insurers I represent but, typically speaking,  
19 there's no entry in a computer data base that's  
20 going to tell you a particular bill has been  
21 denied because they never get into the data base.  
22 The bill shows up, the adjuster looks at it, may  
23 deny it because -- could have denied it because of  
24 a secondary medical service, but it may be denied  
25 for a whole host of other reasons as well, so you  
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1 aren't going to know that to begin with. But  
2 there is no particular entry in the system that's  
3 going to tell you, that's searchable, that a  
4 particular bill was denied.

5 MR. MARTELLO: And the volume is also  
6 another huge issue, and I'm just going off of my  
7 memory. But it's not unusual to get, you know,  
8 10, 15, 20,000 medical bills a month. And if  
9 there was a way to go in and, let's say, find all  
10 of the ones that have been denied, I would venture  
11 to guess that well in excess of 95 percent of  
12 those things have virtually nothing to do with any  
13 sort of Hiatt issues. And so you'd be generating  
14 just an inordinately large population of  
15 nonmembers.

16 MS. MCKENNA: Again, Judge, one thing  
17 that I think would be important to keep in mind is  
18 that we aren't looking at all claimants, we are  
19 just looking at those claimants who had reached  
20 MMI and were either PPD or PTD and were still  
21 getting medical benefits. So I don't think it's a  
22 situation where we're looking, you know, right off  
23 the bat. And then I agree that when you then get  
24 down to, can you find whether the medical benefits  
25 were terminated, that gets to be an issue.

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1           But I think the first thing you would  
2 look at is a search for how many people are we  
3 even talking about that were MMI, PTD, "P"  
4 partials and who were still getting medical  
5 benefits, say, you know, had had in excess of, you  
6 know. And maybe they don't keep track of how much  
7 they pay on each claim. But one of the reasons I  
8 was talking about limiting the search was to try  
9 to avoid hitting all of those, but maybe there's  
10 no way to limit that search.

11           THE COURT: Well, we could probably  
12 identify those who are classified as permanently  
13 partially disabled or permanently totally  
14 disabled, but that's going to be under-inclusive  
15 in the sense that there may be people who are  
16 neither who may still need some medical care,  
17 although that would probably become less likely,  
18 so being under-inclusive is better than having  
19 nothing.

20           But there's still a problem with --  
21 you've probably got a pretty big universe still  
22 out there and then how do you know who is being  
23 denied benefits and why -- who is being denied  
24 medical benefits, that would be the question. I  
25 mean, you might be able to identify the paid  
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1 benefits. I assume that you probably can identify  
2 the paid benefits because you can run a computer  
3 search and find out if medical bills are being  
4 paid while they're in a category of permanent  
5 total or permanent partial disability benefits.

6 MR. DAVENPORT: Well, I can speak for our  
7 practice and that is if a person is classified or  
8 has, in fact, become permanently totally disabled,  
9 we have never restricted medical access. You  
10 know, our interpretation was that that person was  
11 entitled to unrestricted medicals so we never  
12 applied the terms of the Hiett.

13 Now, with respect to permanent partial,  
14 you know, they would be, you know, pretty much  
15 subject to the same standard that was almost made  
16 on a case-by-case basis depending on -- no case  
17 was the same and it was very difficult.

18 And Tom is right, you know. I mean, if a  
19 case is open six months, you know, people go to  
20 the pharmacy and they have other things going on  
21 in their lives. I mean, I can't tell how bills  
22 for Amoxicillin I've had to send back to a  
23 pharmacy because they weren't related to the  
24 injury.

25 MR. MARTELLO: Right. And that raises a  
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1 really big issue that you're constantly looking  
2 at, particularly with the perm totals where they  
3 may have a multitude of conditions that are  
4 unrelated to the injury and you have to go through  
5 and ferret out what is payable under the injury  
6 and what's not. And again, that has no Hiett  
7 implications. That's just simply managing the  
8 claim to pay those bills that are our liability.

9           And that occurs on perm partials, also,  
10 where you have someone who has pre-existing  
11 conditions that maybe aren't at all aggravated or  
12 involved with the work comp injury but nonetheless  
13 the medical providers will submit the bills to us  
14 for payment and you have to go through and  
15 determine whether that's paid or not. And that is  
16 probably the bulk of when you deny a medical bill.

17           THE COURT: Well, let me ask a "first"  
18 question. Shouldn't the first thing we do is cast  
19 out all insurers who are not using the secondary  
20 medical services as a basis for denying medical  
21 benefits?

22           MR. HARRINGTON: Yes.

23           MS. MCKENNA: I would agree with that.

24           THE COURT: I mean, is there any reason  
25 to keep them in?

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1 MS. MCKENNA: No.

2 THE COURT: So if Rick's clients aren't  
3 using that distinction, his clients should go out.  
4 Is the State Fund using that distinction?

5 MR. HARRINGTON: They are not, Judge.  
6 And that was another issue that was brought up in  
7 December, is the State Fund did not have to change  
8 its adjusting practices after the Supreme Court's  
9 decision in Hiett, and we argued that we shouldn't  
10 be a part of this case.

11 MS. MCKENNA: One of my concerns with the  
12 State Fund and that representation is that, again,  
13 then you get back to, I have letters from the  
14 State Fund denying medicals, you know, medical  
15 services based on palliative and maintenance that  
16 predated the Hiett decision.

17 THE COURT: Okay. But again, palliative  
18 and maintenance is a separate category and that  
19 doesn't really address the Hiett, does it?

20 MS. MCKENNA: Yeah, I guess we're not  
21 communicating in terms of that. But my view on  
22 Hiett is that the Supreme Court said that you can  
23 have medical benefits to sustain medical stability  
24 and therefore you would not be able to deny on the  
25 basis of maintenance or palliative care.

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1           MR. MARTELLO: But the Supreme Court  
2 specifically stated in the Hiett decision that  
3 those categories of maintenance and palliative  
4 care remain intact, that those were not thrown out  
5 as a basis for a denial of a medical service. And  
6 there's specific language in the decision to that  
7 effect.

8           MS. MCKENNA: I don't agree with that  
9 interpretation.

10          MR. HARRINGTON: This was another issue.

11          THE COURT: Where is the case?

12          MS. MCKENNA: I've got it.

13          MR. HARRINGTON: They talk about it in  
14 paragraph 34, Judge. And this was another issue  
15 we brought up in December, is what is the scope of  
16 the Hiett decision. Syd had suggested that the  
17 palliative and maintenance provisions were  
18 eliminated by Hiett. We, of course, took a  
19 different approach, and we even brought up the  
20 Hiett decision. You know, we feel that the  
21 palliative and maintenance provisions are wiped  
22 away.

23          THE COURT: So at least we've got an  
24 initial threshold issue as to the scope of Hiett  
25 and whether it essentially abrogates the

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1 maintenance and palliative care provision or  
2 whether it's limited solely to denials based on  
3 the secondary medical services provision.

4 Tom, you said it's 34?

5 MR. HARRINGTON: I think so, Judge.

6 MR. ATWOOD: Your Honor, this is Ronald  
7 Atwood. And I think the sentence that he is  
8 talking about reads, "We find no tension or  
9 irreconcilability between the conclusion we reach  
10 here and the act reference to some maintenance for  
11 palliative care." And that is in paragraph 34.

12 THE COURT: All right. That's the last  
13 sentence.

14 MR. ATWOOD: That's the last sentence.

15 THE COURT: So it seems to me -- it looks  
16 to me like they're saying, you can deny it based  
17 on the fact that it's palliative or maintenance  
18 care and their decision isn't covering that sort  
19 of denial.

20 MS. MCKENNA: Well, I don't necessarily  
21 agree with that interpretation, Judge, because if  
22 you look at paragraph 5, I think it just says --  
23 what the Supreme Court is saying is that no matter  
24 what, you get to sustain medical stability. And  
25 so I think when you read paragraph 34 with

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1 paragraph 35, you can come to a different  
2 conclusion.

3 THE COURT: Yeah, but wouldn't we have  
4 to have a fact -- I mean, they obviously see a  
5 distinction between a denial on the basis of  
6 secondary medical services and a denial based on  
7 maintenance care and palliative care because they  
8 say there's no tension between the two. If  
9 there's no tension between the two, you can deny  
10 it as maintenance care or palliative care without  
11 violating their decision, saying that it's  
12 necessary to sustain maximum medical improvement.

13 So, I mean, even if some palliative and  
14 maintenance care decisions would come under the --  
15 to sustain medical care, to sustain maximum  
16 medical improvement, you could only determine that  
17 on a case-by-case almost trial basis.

18 MS. MCKENNA: Well, what I think happened  
19 is that there were lots of people who reached MMI  
20 whose benefits were cut off because they had  
21 reached MMI and they were considered palliative or  
22 maintenance when those benefits would have helped  
23 them sustain medical stability. And to me, the  
24 Supreme Court was saying, you know, it's very  
25 simple, a work comp claimant who is injured gets

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1 to sustain medical stability.

2 THE COURT: But not receive palliative or  
3 maintenance care, which they seem to indicate is  
4 valid.

5 MR. MARTELLO: But by definition,  
6 palliative or maintenance care is an optimum state  
7 of health, if you will, and improving someone's  
8 condition, but it doesn't sustain the condition,  
9 it brings them back, which is a different -- which  
10 is different than what the Supreme Court was  
11 saying in Hiett, which is that the prescriptions,  
12 if you will, that she was receiving, were needed  
13 to sustain maximum medical improvement. And that  
14 is --

15 I think when you look at the definition  
16 of palliative or maintenance care, it is a  
17 condition that it just improves it temporarily,  
18 but they return right back to the same state.

19 THE COURT: Well, palliative and  
20 maintenance care just stands independently,  
21 doesn't it? It's not dependent on their reaching  
22 MMI?

23 MR. MARTELLO: No, it's definitional, I  
24 think, under 118 or --

25 MS. MCKENNA: Well, under sub (f), "The  
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1 insurer may not be required to furnish after the  
2 worker has achieved medical stability, palliative  
3 or maintenance care."

4 THE COURT: Let's see here. That's in  
5 704?

6 MS. MCKENNA: 704(f). And again, you  
7 know, I think in Hiett, we were certainly looking  
8 at her continuing employment as an issue, which  
9 was that 2(g).

10 THE COURT: The Hiett decision basically  
11 says you don't have to satisfy (g). All you have  
12 to show is that it's necessary to sustain maximum  
13 medical improvement so that you won't relapse into  
14 a non-MMI situation. And then in this  
15 paragraph 34, it seems to me that they're saying  
16 that that's different than palliative and  
17 maintenance care. And that palliative and  
18 maintenance care by definition would not meet the  
19 definition of care necessary to prevent a relapse.

20 So if it's denied on a palliative or a  
21 maintenance-care basis, it's not quite the same  
22 thing as a denial based on the fact that it's  
23 simply secondary medical services.

24 Well, okay. I think it sounds to me like  
25 the first thing we have to do is we have to get --

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1 we have to address that threshold issue. And I  
2 guess as I'm reading the decision sitting here  
3 without the benefit of briefing, it looks to me  
4 like the Court has distinguished between  
5 palliative and maintenance care on the one hand  
6 and a denial of secondary medical services  
7 necessary to maintain or sustain maximum medical  
8 improvement on the other hand.

9           And if it's limited to that, then it  
10 seems to me that we need to identify insurers who  
11 have denied a basis -- on the basis of secondary  
12 medical services as opposed to palliative and  
13 maintenance care. And if they haven't denied on  
14 the basis of secondary services, if they don't use  
15 that criteria, then if my reading of Hiett is  
16 correct, my reading at this point of Hiett is  
17 correct, then we don't go any further with those  
18 insurers, I think, but I think we have to identify  
19 them. So I think, number one, we ought to brief  
20 that first issue.

21           MS. McKENNA: I agree.

22           THE COURT: And, number two, I think we  
23 need to ask the insurers to respond as to whether  
24 or not they ever have used the secondary medical  
25 services provision to deny benefits after

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1 claimants have reached MMI.

2 MS. MCKENNA: Judge, am I understanding  
3 that the second question would come after the  
4 first issue has been briefed?

5 THE COURT: Right, right, right.

6 MS. MCKENNA: Because, again, if it's  
7 broader in regard to the palliative and  
8 maintenance, then we'd need to ask them that  
9 question as well.

10 THE COURT: Yeah. I mean, if I decide  
11 that my first inclination was wrong and that  
12 you're right, then they wouldn't go out on that  
13 basis --

14 MS. MCKENNA: Right.

15 THE COURT -- so we wouldn't need to make  
16 that inquiry, so that would be a secondary  
17 inquiry.

18 MR. GOE: How would you propose to get  
19 that information from insurers that did not choose  
20 to participate, which is the vast majority?

21 MS. MCKENNA: A really good order.

22 THE COURT: A really good order. "We're  
23 going to hang you by your thumbs" order. We could  
24 do that. And I suppose then a question would be  
25 whether or not just a simple response from them to

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1 a court order would satisfy Syd or whether she'd  
2 want to do discovery.

3 MS. McKENNA: Yeah.

4 THE COURT: You know, that could be an  
5 inundating proposition to try to do discovery, so  
6 I guess, you know, you'd have to make that  
7 decision and tell me whether or not you thought  
8 you wanted to --

9 MS. McKENNA: Do that.

10 THE COURT -- put somebody under oath and  
11 ask him that sort of question. I suppose we could  
12 actually ask them, to compel them to answer it  
13 under oath. We could do that.

14 MS. McKENNA: One of the questions that I  
15 had, too, and maybe this is just too easy, but I  
16 think that there were Hiett denial letters. I  
17 mean, I think there were letters that went out  
18 from insurers that said, "Based on Hiett" --

19 THE COURT: In that interim period, I  
20 emboldened some insurers to use the secondary  
21 medical exclusion even though they weren't  
22 previously to that? It's possible.

23 MS. McKENNA: So I don't know if a  
24 computer search would --

25 THE COURT: We may have to survey their  
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1 claims adjusters and find out.

2 MR. HARRINGTON: Judge, do we even need  
3 to address these questions if this case is an  
4 inappropriate one to apply the common fund  
5 doctrine?

6 THE COURT: Well, I think we have to  
7 address these questions in order to figure out  
8 whether or not there's a common fund to start out  
9 with. I mean, firstly, sort of by process of  
10 elimination, if the insurer isn't using the  
11 secondary medical services rule to deny benefits,  
12 and my initial inclination to interpret Hiett as  
13 extending only to those insurers that do is  
14 correct, the correct one, then those insurers go  
15 out. Then we only have to worry about the rest.

16 Then the second question is, is do we  
17 have an identifiable class here. And, certainly,  
18 if you have an insurer who makes a computer entry  
19 when a medical benefit is denied and then has a  
20 list of reasons for the denial and one of those  
21 reasons is secondary medical services so that we  
22 could do a computer query and, bang, we've got a  
23 list of all of the medical benefits that have been  
24 denied because of the secondary services rule,  
25 then we may have a class, a common fund of those  
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1 particular claimants.

2           If we don't have any of that -- and that  
3 could be on an insurer-by-insurer basis -- if we  
4 don't have any of that, then the question becomes  
5 how do you identify any of those people, and that  
6 would be the next stage of trying to address that  
7 question. You see, it's sort of a filtering thing  
8 that I'm going through, at least in my own mind at  
9 this point. And I'm open to suggestions as to  
10 whether there's a better way to do this.

11           MR. HARRINGTON: Even if you get that  
12 far, though, and are able to identify an  
13 ascertainable class of nonparticipating  
14 beneficiaries, how are we going to go about  
15 figuring out damages? In analyzing the situation,  
16 it looks like you have to run through so many  
17 factual inquiries to determine what the damages  
18 are and you're likely going to have to either get  
19 a physician on the file to say, Well, these  
20 services would have helped the claimant sustain  
21 MMI, or you're going to have to gather up all the  
22 bills and figure out how much they spent in  
23 out-of-pocket damages.

24           This case is unlike the other ones where  
25 you had a framework like in Flynn and in Murer and  
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1 even in Broecker where you could do a computation  
2 and that was part of the reason why the common  
3 fund doctrine was applied after a class was  
4 identified was that at that point, I think in one  
5 of the hearings you referred to it as a  
6 ministerial act to just plug the figures in and  
7 let's get the damages cranked out. We do not have  
8 that in this case. Even if you could identify a  
9 class, you're going to have to run through mini  
10 trial after mini trail to figure out who is owed  
11 what.

12 THE COURT: Okay. So what you're saying  
13 is even if my scenario is correct that we've got  
14 an insurer who records the fact that they denied a  
15 claim and also records the basis of the denial  
16 being that it's a secondary medical services, that  
17 still doesn't give us our class because we still  
18 don't know whether or not the services that were  
19 denied were necessary to sustain maximum medical  
20 improvement. Are you following me?

21 MR. HARRINGTON: I am, yes.

22 THE COURT: Am I following you?

23 MR. HARRINGTON: Yes.

24 THE COURT: Okay. So you're saying we  
25 have to go through that next step and make an  
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1 individual inquiry as far as medical bills are  
2 concerned in order to identify whether or not  
3 they're benefited, in effect, or entitled to  
4 additional benefits, unless Hiett says that  
5 there's the complete obliteration of the rule.

6 MR. MARTELLO: Well, that was the point I  
7 was trying to make earlier, and you articulated it  
8 a lot better than I did. And once you get to that  
9 stage, then you have to have expert testimony.  
10 You're going to have a doctor saying, or some  
11 medical provider saying that whatever was denied  
12 was necessary to sustain MMI. And that language  
13 came about, if you will, in the Hiett decision.  
14 That is not language that a doctor is going to  
15 routinely say, that this is helping to sustain --  
16 that's going to have to be elicited through a  
17 deposition or some sort of testimony. And it's  
18 factually specific to each individual case, which  
19 again, does not lend itself to a common fund or a  
20 class-action type of a case because it depends on  
21 the particular circumstance of that individual,  
22 and the doctor or medical provider's opinion as to  
23 the denied medical service as to what effect, if  
24 any, that has on sustaining MMI.

25 THE COURT: Okay, Syd, kick this back to  
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1 you. Are you contending that all secondary  
2 services are payable now under Hiatt?

3 MS. MCKENNA: No.

4 THE COURT: So we would have to do the  
5 exercise that the two Toms are talking about?

6 MS. MCKENNA: Again, I make the analogy  
7 to these same arguments that I've heard in the  
8 class action stacking cases. The point is, is the  
9 insurance company decided at a certain point in  
10 time to terminate the services. In this case,  
11 arguably because they were secondary medical. The  
12 adjuster made that decision presumably with or  
13 without a doctor's opinion on that.

14 And then we are going to have to look at  
15 those situations. And some of those people -- you  
16 know, we are going to have to look at those  
17 situations and ask the question of whether this  
18 would have sustained medical stability.

19 THE COURT: But aren't you going to have  
20 to do that with just nearly every medical bill  
21 that's been denied, even if we can identify them  
22 as being denied on the basis of secondary  
23 services?

24 MS. MCKENNA: I think that's possible,  
25 yes, that we are going to have to do that.

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1           THE COURT: Are you willing to undertake  
2 that kind of review? Can you imagine what that  
3 would involve?

4           MS. MCKENNA: Well, I think that  
5 unlike -- you know, similar to the stacking cases,  
6 I think that insurance companies are set up to do  
7 that kind of a review. If they denied the  
8 person's medical benefits and now the fund was  
9 supposed to be available to them, they have to  
10 revisit that and say the fund is available to you.  
11 And, perhaps, the claimant may or may not want to  
12 avail themselves of it.

13           But it's just like the stacking cases,  
14 and there's more coverage now and the claimants  
15 have to -- you know, the termination was made  
16 because the first coverage was exhausted and now  
17 the second coverage comes into play.

18           THE COURT: But that's easy. I mean, I  
19 don't buy your analogy to the stacking cases  
20 because the stacking cases you've exceeded the  
21 first limits, so you have to cut into the second  
22 limit. That is a mathematical, numerical  
23 computation.

24           In this particular case, you have to go  
25 back and you have to look at the medical  
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1 justification and figure out whether or not this  
2 is to sustain maximum medical improvement or not,  
3 and that probably is not going to appear in most  
4 of the files as to whether that's the case.

5 MS. MCKENNA: Well, I think that the  
6 claimant was entitled to that inquiry being made.  
7 I think the claimants are entitled to that. They  
8 are entitled to receive medical benefits to  
9 sustain medical stability, and perhaps they were  
10 denied that. And so I think that inquiry has to  
11 be made for the claimant.

12 Just like some people who do exhaust,  
13 maybe they had another \$1,000 and the same  
14 arguments were made by the insurance company,  
15 Well, we don't know if that was related to the car  
16 accident or if it was something else, but still  
17 the claimant was entitled to that money. And so  
18 because of that entitlement, and I think Hiett  
19 says they are entitled to it, the inquiry may have  
20 to be made. And it may be --

21 THE COURT: But with the stacking cases,  
22 you can identify those people. In this case, how  
23 do we identify those people without going through  
24 this bill-by-bill type of analysis?

25 MS. MCKENNA: Well, again, my argument in  
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1 terms of how to identify the people is to say  
2 those claimants who reached MMI who were receiving  
3 medical benefits are either PPD or PTD and his  
4 medical benefits were terminated. You know, some  
5 of the insurers are saying, Well, we can't tell  
6 whose benefits were terminated. I may want to do  
7 some discovery on that in regard to whether their  
8 medical benefits -- I mean, whether or not they  
9 can identify the people whose medical benefits  
10 were terminated.

11 THE COURT: Well, even if they could,  
12 we're several steps short of identifying claimants  
13 who may be benefited by this, unlike the stacking  
14 case where you're pretty certain that they're  
15 going to be benefited unless they haven't spent  
16 that much money and then in which case they're  
17 going to be out of it, if their expenses have --  
18 but in this case, you're several steps short.  
19 Number one, you don't know whether they've been  
20 denied because they're secondary medical benefits.  
21 And, number two, even more importantly, even if  
22 you know that and can figure that out, which you  
23 may not be able to except on by file-by-file  
24 review, even if you could figure it out, you still  
25 don't know whether or not it's necessary to

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1 sustain -- to sustain maximum medical improvement  
2 so, I mean, you're two steps short. And those are  
3 two big steps, it seems to me. Do you see what  
4 I'm saying? I wonder how we get that --

5 MR. HARRINGTON: Judge, Syd's proposed  
6 approach to have the insurer review every medical  
7 bill in a case like this just underscores how  
8 expensive this common fund doctrine has become.  
9 This case, just step back and look at it, does not  
10 seem to be one that fits the parameters of the  
11 common fund doctrine. And if there are claimants  
12 out there who feel like they're entitled to  
13 additional benefits, there's nothing that prevents  
14 those claimants from bringing their situation to a  
15 particular insurer's attention to have them  
16 evaluate the medical situation, the benefits that  
17 they want to get and that evaluation can be done  
18 after Hiett. But there's no reason that an  
19 insurance company would have to review every  
20 single medical bill that's been denied and every  
21 claimant it's had to see if there are additional  
22 benefits owed under Hiett.

23 I mean, this is a not a case that needs  
24 to be managed under the common fund doctrine.  
25 There's too many factual problems in determining  
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1 damages, there's too many factual problems in  
2 identifying class. And the claimants still have  
3 an ability to bring a claim in front of an  
4 insurer, there's nothing that's stopping them from  
5 doing that. But to have us go out and look  
6 through every medical bill and identify every  
7 claimant to see who fits and who doesn't and who  
8 might and who shouldn't, that seems to me to be a  
9 little too big of an expansion of the common fund  
10 doctrine.

11 MR. TORNABENE: Your Honor, perhaps I  
12 could make a couple of comments. I find this kind  
13 of interesting. I don't do as much work comp as  
14 anyone else in this room, I'm sure, I haven't for  
15 years, and pardon me if I'm not real sympathetic  
16 with the insurance companies' position.

17 But what I've noticed here, first of all,  
18 is we took a case, a lady who was denied \$1500  
19 worth of medical bills. Now, to her it was the  
20 same as a million dollars. Now, from where we're  
21 sitting, we weren't going to see a big fee on  
22 this. We did it because we felt it was the right  
23 thing to do.

24 What we have is we have a whole bunch of  
25 other people that were probably in the same

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1 position as our client, they're not going to go  
2 see an attorney and try to talk one into handling  
3 a \$1500 claim, they're not going to call the  
4 insurance company and try to get their money  
5 because they don't know enough about the law to do  
6 that.

7           What I think we need is a procedure here  
8 to try to find as many of these people as we can.  
9 And one of the things that Syd has brought out is  
10 that we've come across a number of what we  
11 understand were called Hiett letters that denied  
12 these benefits, they denied them without a doctor  
13 saying they could deny them, they just simply  
14 denied them. So the idea that we should go get a  
15 doctor to come in and decide what's medically  
16 sustainable sort of goes against what apparently  
17 was okay from the claim adjuster's side in the  
18 past which was to deny the benefits without the  
19 benefit of a doctor telling them it was okay.

20           So to start with, I don't have a problem  
21 with somebody looking at each and every file in  
22 which they are able to delineate that there was a  
23 denial. And if you see a letter, like we have a  
24 couple of copies of, that indicate language that  
25 sounds like Hiett, then that file ought to be

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1 looked at. And if it's going to take some time  
2 and some effort to do it, better they do that than  
3 have the person out there who should have got the  
4 money and never see it.

5 MR. MARTELLO: Judge, even if you took  
6 that sort of approach, let's say the adjuster goes  
7 through and looks at that file, who is going to be  
8 making that subjective analysis that that denial  
9 of that medical bill relates to sustaining or not  
10 sustaining MMI? That is not an objective criteria  
11 in which you can make a differentiation as to  
12 whether this is either in or out. The only one  
13 that can make that determination potentially is a  
14 medical doctor who's going to look at that  
15 particular individual's case and that particular  
16 medical procedure or prescription and make a  
17 determination as to whether that is, a denial of  
18 that is going to result in this person not being  
19 be able to sustain MMI.

20 THE COURT: Well, there possibly is a  
21 difference in treating cases in which you know you  
22 have basically a Hiett or the class that we were  
23 talking about where -- in between.

24 MR. MARTELLO: And I would agree with  
25 that.

26

1           THE COURT:  And perhaps even a difference  
2     where if an insurer could, under my theoretical  
3     scenario, identify those cases where -- by  
4     computer -- identify all those cases in which  
5     they've issued a letter saying we deny on  
6     secondary medical benefits.

7           I think the argument can be made, and  
8     it's not off the wall, that the insurer ought to  
9     go back and take a look and forget about the --  
10    you know, you look at it from the point of view,  
11    okay, now I have to look at it to see if it is  
12    necessary to sustain maximum medical improvement.  
13    And if I look at that, then I should make the  
14    payment if I determine it is.

15           The next question is, number one, can  
16    they do that, can you do that without asking for  
17    further information, which is a good question.  I  
18    don't know the answer to that because you may have  
19    to ask for further information.  And then the  
20    secondary thing is how do you do it with anybody  
21    else?  I mean, assuming that we have a class where  
22    if these letters were issued, we've still got all  
23    of this other stuff, what do we do about them?  Do  
24    we just exclude them or is this it, or are you  
25    going to argue that we should include everybody

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1 and go through this whole thing, and how the heck  
2 are we going to do it?

3 MR. MARTELLO: Well, maybe I'm looking at  
4 it too simplistically, but I can't think of a case  
5 where this court has allowed an adjuster to make a  
6 determination without a doctor saying that someone  
7 is at maximum medical improvement. Say, you know,  
8 I've looked at this file and I've got enough stuff  
9 here to make the conclusion that this person is at  
10 maximum medical improvement, that's a medical  
11 determination. And as an insurer, we would never  
12 settle a case, other than on a disputed liability  
13 basis, where we didn't have a doctor saying that  
14 someone was at maximum medical improvement. I  
15 mean, that would be grounds to automatically  
16 reopen the settlement.

17 MS. MCKENNA: That's interesting that in  
18 the Hiett case we never had a doctor talk about  
19 whether she -- there was no medical testimony in  
20 that regard.

21 THE COURT: I know, but we tried the  
22 case. And also, you can get that evidence in in  
23 other ways. For example, a doctor doesn't have to  
24 say MMI, the doctor could put in, you know, there  
25 isn't anything else I can do for this patient.

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1 You know, there's some other ways to look at that,  
2 and I don't remember exactly what --

3 MS. MCKENNA: Yeah. What basically came  
4 out in the Hiett case is she was denied because it  
5 wasn't helping her stay at work or work. She  
6 wasn't working.

7 THE COURT: Right.

8 MS. MCKENNA: And basically, the Supreme  
9 Court said, "Look, she gets to keep on these  
10 antidepressants from her work-related injury to  
11 sustain medical stability," and there wasn't any  
12 medical testimony.

13 THE COURT: But there were medical  
14 records in the case.

15 MS. MCKENNA: There were medical records  
16 that she was on the antidepressants and that it  
17 was a fact that she wasn't working.

18 THE COURT: Yeah. And one thing we could  
19 do is if a Hiett letter has issued or a denial is  
20 issued based on the secondary medical services, we  
21 could go back and look at that. And if the file  
22 clearly showed that it was necessary to sustain  
23 maximum medical improvement, then make the  
24 payment. But if it isn't, then you've got a  
25 contested case and you either have to go back and  
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1 you have to ask doctors questions. And if there's  
2 still disagreement, you have to have a trial over  
3 that, which is real different than the other  
4 common fund cases that we've had where, you know,  
5 basically we've got some sort of mathematical  
6 computation, or in most of the cases. Sometimes  
7 it's a little bit more complicated than that.

8 Well, how do we get these -- I guess the  
9 question I have in my mind is, you know, I think  
10 we see the problems and I think we see the kinds  
11 of things that we have to address, but how do we  
12 get them -- how do we bring them to a head so that  
13 we can address them and do we try to address all  
14 of them at one time. And I think -- I guess my  
15 druthers would be to address as many as we  
16 possibly could because my guess is this is a  
17 likely appeal either way. However I decide it,  
18 this case is probably going to get appealed. I  
19 think everybody is going to agree on that.

20 So I think the idea would be to try to  
21 get as much -- as many of the issues that we can  
22 envision decided and then let it go up and let the  
23 Supreme Court give us some direction as to how far  
24 is the common fund going to go, when do we have a  
25 common fund, when do we don't. And this may be a  
26

1 good case for them to do that because of the kinds  
2 of problems. And they could tell us, okay, you  
3 can surmount these problems, but maybe you can't  
4 surmount these problems type of thing and we'll  
5 get a little bit better guidance.

6 And I guess part of what I need back from  
7 all of you right now is maybe some idea of  
8 evidentiary-wise. I mean, we could sit and talk  
9 about this and we sort of have some ideas about  
10 what can be done or what can't be done based on  
11 our experience in the field. But what kind of  
12 evidentiary record do we need to develop to make  
13 the arguments that are being made here?

14 MR. HARRINGTON: I think we need some  
15 factual information about the difficulties we'd  
16 encounter in identifying a class because that  
17 certainly is going to have a bearing on whether or  
18 not a common fund exists, if you want us to brief  
19 that issue, or else we're going to need to get  
20 factual information about the adjusting approaches  
21 that the insurance companies were taking. I know  
22 the State Fund has represented to you, although  
23 not in the form of a factual stipulation or an  
24 affidavit that it was in compliance with the  
25 Supreme Court's decision in *Hiett* before the

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1 decision was even rendered.

2           Also some information on the difficulties  
3 we'd encounter in calculating damages and the mini  
4 trials that would be required, I think would need  
5 to be included in the evidence we're going to  
6 submit to you because that also has a bearing on  
7 the common fund and whether or not it's  
8 appropriate here. Retroactivity is also a  
9 concern. It goes hand in hand with --

10           THE COURT: Although, one of these days,  
11 we'll get a decision down in Stavenjord and  
12 Schmill and we'll have a pretty clear idea at that  
13 point on retroactivity.

14           MR. HARRINGTON: The hardships in this  
15 case are a little different than the hardships in  
16 the other cases because we can't get a feel for  
17 the monetary amount. But we do have a real good  
18 feel for how much, how many problems we would  
19 encounter in having people manually go through  
20 each file and review each medical bill that was  
21 denied. And certainly, that's maybe not  
22 quantifiable in terms of numbers, but we can  
23 present the evidence to show the difficulties we  
24 are experiencing in having to do that sort of  
25 thing and then has a bearing on the third Chevron  
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1 prong.

2 MS. MCKENNA: It seems to me that maybe  
3 at the outset, Judge, we should resolve this issue  
4 about the scope of Hiett in regard to -- and  
5 that's a legal question that could be briefed and  
6 set up. And I think that that will certainly --  
7 that's something that's got to be addressed and it  
8 would certainly clarify whether we're just talking  
9 about secondary medical and would involve all  
10 sorts of -- you know, would eliminate, obviously,  
11 a good portion of claimants if the scope isn't as  
12 broad as I'm suggesting.

13 THE COURT: Well, we've got two scope  
14 questions. The first scope question is whether it  
15 abrogates the maintenance and palliative care one.  
16 The secondary scope, although it sounds to me from  
17 your earlier response to my question, is whether  
18 or not Hiett abrogates all secondary services  
19 denial, and you indicated that it does not, so  
20 that's really not an issue. So that leaves us --  
21 unless you want to rethink that -- but that leaves  
22 us with a case-by-case  
23 medical-bill-by-medical-bill inquiry, even if it  
24 was denied on the basis of secondary services, a  
25 medical-bill-by-medical-bill inquiry as to whether  
26

1 or not the services are required to maintain  
2 maximum medical improvement.

3 So, I mean, we would have that scoped out  
4 if that's the position you're taking. The other  
5 position is basically that it abrogates the whole  
6 thing. And I mean you can take that position if  
7 you want to, that would narrow it down even  
8 further and make a clear bright line if that were  
9 the case, but I don't know whether you could  
10 justify it based on Hiett or not.

11 MS. MCKENNA: Well, that's been my  
12 position.

13 THE COURT: So do you want to take a run  
14 at that?

15 MS. MCKENNA: (Nodded in the  
16 affirmative.)

17 THE COURT: Okay. But then the question  
18 is, where do we go from there? I mean, do we wrap  
19 that into one package and send those two issues up  
20 to the Supreme Court, because it will be a year or  
21 two years before we get a decision back on that,  
22 and then we still have these other issues that are  
23 out there.

24 MR. MARTELLO: It seems to me that you  
25 have to do the -- you know, what does this cover?

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1 You know, before you can ever get to the other  
2 issues, it seems to me that there are really three  
3 steps you'd have to go through. You'd have to do  
4 the scope and it may have subparts to it. And  
5 then you've got to determine once the scope is  
6 established whether it fits within a common fund  
7 given the scope that's been delineated. And it  
8 would seem, then, the third step would be the  
9 impediments if it does fit within the parameters  
10 of a common fund to the implementation and to the  
11 Chevron-type factors and things like that. And I  
12 don't know that you can package all of those  
13 things up because it seems that one may be the  
14 gateway to the other.

15 THE COURT: Yeah. I mean, my concern  
16 is -- I mean, we could do it from a filtering  
17 process and, you know, start and filter out one  
18 level and then go to the next level. And we could  
19 do that -- I mean, there's a couple ways we could  
20 do that. We could do that, first decide these two  
21 preliminary issues and then sit down with counsel  
22 again and decide should we go on to the next level  
23 and decide those issues with the first round of  
24 decisions governing what we do next and then  
25 filter on down until we've decided all of the  
26

1 issues and then package that up and send it up to  
2 the Supreme Court. Or do we just take that first  
3 set of issues, which may well be very significant  
4 as to what follows and send that up to the Supreme  
5 Court, wait for them to decide that and then have  
6 that come back to us. Or the third possibility is  
7 do we try to address everything all at once.  
8 That's my question.

9 MR. SANDLER: Well, Judge, you said I  
10 haven't said a word. One thing I'll bring up is  
11 you've been talking about computer searches and  
12 everything and I know a lot of insurance companies  
13 here have the ability to do that. But I have one  
14 client that I know does not, just because of age  
15 and technology and stuff, does not have the  
16 ability to do that. And so for Rausch/Ruhd, they  
17 at the end after talking to the IT people and what  
18 it would take and their filtering and whatnot, and  
19 this isn't Rick, it's another adjustment firm,  
20 that they just finally said, you know, the only  
21 way we can do this is to send the adjuster to the  
22 warehouse and literally start going through files.

23 You probably know who it is because the  
24 first batch of materials I sent you said that  
25 after this adjuster worked for two-and-a-half  
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1 weeks straight reviewing physical files, this is  
2 what we got. And you'll get another batch here  
3 soon, so I just want to make the point that it's  
4 not possible for all insurers to sit and do  
5 computer searches.

6 THE COURT: Well, that raises the  
7 question that I raised before, is it possible that  
8 we can identify claimants for some insurers and  
9 not for others, you know, on the readily  
10 identifiable type of thing. And it comes back to  
11 also what can we require be done in order to  
12 identify these claimants. I mean, it just seems  
13 to me that you don't have a class if you have to  
14 go through manually every single file that you've  
15 got just in order to make a preliminary  
16 determination as to whether or not they might be  
17 eligible and not even be able to determine whether  
18 they are or not, you really don't have a class  
19 under a classical class action analysis or under a  
20 common fund analysis. I don't think it's there.

21 But the problem we have when we have 650  
22 insurers, different insurers in the state of  
23 Montana, is that some insurers may be able to  
24 readily identify claimants, again going back to my  
25 examples that I gave earlier with the computer

26



1 criteria, and others we don't, which is sort of  
2 a -- I mean, that's why these common fund cases  
3 get so complicated and difficult. We're not  
4 dealing with a single -- you know, we're not  
5 dealing just with Allstate Insurance or State Farm  
6 Insurance, we're dealing with 650 different  
7 insurers who may have 650 different ways of doing  
8 things.

9           So I take your point and it's a valid  
10 point, and I think it's something that we'll have  
11 to address down the road. And we have to treat  
12 different ones differently. I don't know the  
13 answer to that at this point.

14           But I guess, let's go back to my  
15 question, and that is, is how do we handle this.  
16 You know, I'm amenable to handling it in any  
17 fashion that everybody wants me to if we can reach  
18 a consensus. If we can't reach a consensus on how  
19 to handle it, then I'll have to decide how to do  
20 it. And I need some help because I don't have any  
21 clear idea as to which is the best way to do it.  
22 Again, starting out answering one issue and then  
23 filter, go down to the next issue, make the  
24 decision at that level and then we have to go down  
25 to a third level and make that decision and keep  
26

1       it all within the court and then bundle it up and  
2       go to the Supreme Court.

3               The second way would be to decide these  
4       two threshold issues, the scope of Hiett as to  
5       palliative and maintenance care, number one. And  
6       number two, whether or not it eradicates all  
7       secondary care denials altogether and basically  
8       nullifies the distinctions and send that up to the  
9       Supreme Court. Or number three, try to put all  
10      the questions together, identify them and get a  
11      factual basis for all of it and brief all of that,  
12      one decision, one appeal.

13              MR. HARRINGTON: If we go with briefing  
14      the first two issues you identified in terms of  
15      scope and whether or not it nullifies the  
16      distinctions, perhaps we should also add as a  
17      third issue what insurers were compliant with  
18      Hiett, because if an insurance company had as its  
19      practice and procedure to adjust claims in a  
20      manner compliant with the Supreme Court's decision  
21      in Hiett, it should not be a party to this common  
22      fund case.

23              THE COURT: But that may also depend upon  
24      the answers to those first two questions because  
25      an insurer could deny it based on palliative and  
26

1 maintenance care. And if they're correct that  
2 that distinction is eradicated, then they still  
3 might not be compliant even though they didn't  
4 deny on a secondary care basis. Do you see what  
5 I'm saying?

6 MR. HARRINGTON: But what if it's limited  
7 and what if it only applies --

8 MR. ATWOOD: Your Honor, this is Ron  
9 Atwood.

10 THE COURT: Yes.

11 MR. ATWOOD: My preference would be to  
12 try to put together a briefing that we have a  
13 single bundle so that we only go up to the Supreme  
14 Court once on the issue and not jump back and  
15 forth. I think we'll resolve it sooner. It will  
16 be more work on the front end, but I think in the  
17 long run it will take less time.

18 THE COURT: Would you try to do that all  
19 in one shot rather than the two- or three-step  
20 process, the filtering process that I talked  
21 about?

22 MR. ATWOOD: I think I'd try to do your  
23 filtering process because you might want to set  
24 different dates because in some sense it's easier  
25 to brief the legal issues than to try to figure

26

1 out how to deal with the more practical problems  
2 of whether the carriers can actually identify the  
3 people. So I guess I wouldn't mind doing a two-  
4 or three-step process before you and then package  
5 everything up with a final decision.

6 THE COURT: Okay. All right. What are  
7 your thoughts, Syd?

8 MS. MCKENNA: Well, my thoughts were that  
9 I guess I think it makes more sense to address the  
10 scope of Hiett at the outset because then I think  
11 we may end up not having to deal with a lot of  
12 questions whether the State Fund, for instance,  
13 can search for maintenance and palliative. If  
14 they're right and I'm wrong about the scope of  
15 Hiett then, really, all they're going to have to  
16 do is about -- do a search on the secondary  
17 services. So to me it makes more sense to do this  
18 initial threshold question. That would be my  
19 preference, but whatever the Court orders, we'll  
20 do. But I think it makes more sense to do this  
21 initial what-is-the-scope-of-Hiett question at the  
22 outset.

23 THE COURT: Okay. I hear that twice. Do  
24 I hear a third?

25 MR. JONES: I third it.

26

1           THE COURT: Anybody disagree with doing  
2     it that way?

3           MR. MARTELLO: I think it makes sense to  
4     find out what the scope is.

5           THE COURT: Okay.

6           MR. JONES: Judge, to preserve this issue  
7     for appeal, if necessary, you've already ruled on  
8     it in the Schmill case but it hasn't been ruled on  
9     by the Supreme Court, and that is whether you can  
10    have a common fund if you didn't plead it  
11    originally.

12           And correct me if I'm wrong, Syd, I don't  
13    think you pled originally.

14           MS. MCKENNA: No.

15           MR. JONES: That's just to preserve the  
16    issues.

17           THE COURT: All right. So we've got the  
18    first two issues as far as scope, palliative and  
19    maintenance care, number one. And number two,  
20    whether or not the secondary medical services rule  
21    is eliminated entirely, eradicated. And number  
22    three, we'll put in a pleading, whether or not  
23    it's been pled. You know, I decided it did not  
24    have to be pled, but the Supreme Court conceivably  
25    could reverse me on that.

26

1           Are there any other threshold issues,  
2           legal issues that we can address at this time that  
3           make any sense?

4           MR. TORNABENE:  If I could ask for  
5           clarification, Your Honor?

6           THE COURT:  Certainly.

7           MR. TORNABENE:  I understand you've  
8           already made a decision on whether a common fund  
9           has to be pled.  So are we just packaging that to  
10          go to the Supreme Court if somebody wants to  
11          appeal, is that what we're saying, or do we  
12          actually brief that?

13          THE COURT:  It's just to be preserved so  
14          Larry will just -- I'm not going to change my mind  
15          about it.  It's pending on appeal.  So I guess as  
16          a matter of record, Larry is preserving it.  I  
17          don't think anybody has to brief it.  Maybe if  
18          Larry just could put in his brief that he's raised  
19          it and understands that I've ruled on it already,  
20          but wishes to preserve it for this case and that  
21          will do it.

22          MS. MCKENNA:  Well, that would certainly  
23          get rid of our case if you reversed on that.

24          THE COURT:  Well, you know, that's a  
25          possibility.  I mean, these other decisions are

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1 going to come along, and it may affect how we deal  
2 with that. But on the other hand, I don't think  
3 we can just twiddle our thumbs either and do  
4 nothing because I have no idea when those  
5 decisions will be coming down. It might be two  
6 weeks. Probably unlikely. When were the last  
7 briefs filed?

8 MR. HARRINGTON: The Stavenjord brief was  
9 April 25th. It's fully briefed now. Schmill --

10 MR. JONES: Was classified as -- it will  
11 go to argument by the seven-member panel.

12 THE COURT: Okay. Were they  
13 consolidated? Are they consolidated?

14 MR. HARRINGTON: No.

15 MR. MARTELLO: No.

16 THE COURT: And they asked a  
17 supplementary question in one or both of those  
18 cases.

19 MR. HARRINGTON: Just in Schmill, Your  
20 Honor, they asked us to address Dempsey because  
21 that case was decided after most of the briefing  
22 had been done in the Chevron case.

23 THE COURT: Okay. So you're not going  
24 to get a decision in two weeks. It might be two  
25 months, four months, who knows. Okay.

26

1           MR. HARRINGTON: So after these first  
2 couple of issues, then, we're going to address  
3 some common fund and retroactivity concerns?

4           THE COURT: Yeah. I think what we'll do  
5 is we'll reconvene and maybe we can read this  
6 transcript because -- of what we talked about, it  
7 may help us in clarifying things and then we can  
8 talk about the next part of it. And also talk  
9 about, you know, what we're going to do with  
10 however I rule on it, too. You know, how that  
11 affects it. I mean, there may be a consensus  
12 after I rule on it, who knows, and go from there.  
13 So what kind of time frame do we want?

14          MR. JONES: Well, who has the burden on  
15 that, Your Honor, those two scope issues?

16          THE COURT: Well, we could do it  
17 simultaneously, too. I mean, I think it's a  
18 question that everybody needs to address.

19          MR. JONES: I thought I understood you to  
20 say one might not be at issue depending on how Syd  
21 rethinks it or --

22          THE COURT: Well, I think she's going to  
23 take a crack at it, so --

24          MR. HARRINGTON: Should we do  
25 simultaneous briefing then?

26



1 THE COURT: Yeah, I think we could do  
2 simultaneous briefing. It's simply how we're  
3 going to construe the decision.

4 MR. JONES: I'll brief both sides of the  
5 Schmill issue, Your Honor.

6 THE COURT: Okay. So how much time?

7 MR. HARRINGTON: I'm thinking four weeks,  
8 but I'm not against a little longer stretch of  
9 time. There's lots of activity on these common  
10 cases.

11 MS. MCKENNA: Yeah, 30 days is fine with  
12 me.

13 THE COURT: Would 30 days be enough or  
14 shall I give you six weeks?

15 MR. MARTELLO: Six weeks sounds better.

16 THE COURT: Six weeks and then, what,  
17 replies three weeks?

18 MR. HARRINGTON: Yes.

19 MR. ATWOOD: Judge, as you've  
20 memorialized, are you going to write out the  
21 question so that we have it in front of us and  
22 we're not relying upon our notes that we've taken  
23 today?

24 THE COURT: Yeah, I'll do that. I'll put  
25 it at least in the minute entry. And then if

26

1 anybody wants to try to rephrase the question,  
2 then let me know and we can try to do that.

3 MR. ATWOOD: Great.

4 THE COURT: This whole -- these kinds of  
5 cases become sort of a process that we go through,  
6 so we're always subject to doing a little bit of  
7 revision and recalculation as we go along.

8 Okay. Is there anything else we can do  
9 today?

10 MR. HARRINGTON: Just one issue we want  
11 to mention that we don't need to brief yet, but  
12 Syd's lien does extend beyond the date of the  
13 statutory prohibition on common fund fees. That  
14 would be one of the second steps in the briefing  
15 process, but we do want to identify that as an  
16 issue because I don't think it had previously been  
17 discussed with you, but it's becoming common in  
18 the current litigation, the lien dates are  
19 extending beyond April 21st, 2003.

20 MS. McKENNA: I'm not sure I'm following  
21 that, so --

22 THE COURT: Well, there's the statute in  
23 what, 2001?

24 MS. McKENNA: Oh.

25 THE COURT: Is it 2003? Okay. It did  
26

1 away with the common fund liens as to injuries  
2 occurring after --

3 MS. MCKENNA: Right. And one thing in  
4 this case, I believe we agreed not to request the  
5 lien prospectively from the date of the Supreme  
6 Court decision. I've sent, seen some denials that  
7 I thought were Hiett denials since then, but I  
8 think we've essentially stipulated that the lien  
9 would not go beyond that decision with the idea  
10 that the insurers would follow the law. And if  
11 they didn't, the claimants would hire counsel and  
12 do what they had to do, so maybe that eliminates  
13 that concern on the date.

14 THE COURT: It sounds like it probably  
15 does, although --

16 MS. MCKENNA: The Supreme Court decision  
17 came down on August 14th, 2003, so maybe we're  
18 looking at a few months here, if it was April.

19 THE COURT: I think it was July.

20 MR. HARRINGTON: The effective date was  
21 April 21st.

22 THE COURT: Oh, okay, upon passage and  
23 approval, so there would be a few months there.

24 MR. HARRINGTON: And it likely may not  
25 have applicability here, we just didn't want to

26

1 waive it because the claimant would have to be  
2 injured April 22nd or later and hit MMI before  
3 August 14th, so --

4 MS. McKENNA: I probably would just agree  
5 to, you know --

6 THE COURT: That's a pretty small fish in  
7 this case.

8 MS. McKENNA: Yeah.

9 THE COURT: It is.

10 Okay. Anybody have anything else? All  
11 right, this is definitely the most difficult one  
12 we've dealt with to date, so --

13 MS. McKENNA: What's new, huh, Judge?

14 (Whereupon, the conference was concluded  
15 at 2:28 p.m.)

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C E R T I F I C A T E

STATE OF MONTANA )

) ss.

COUNTY OF LEWIS & CLARK)

I, YVONNE MADSEN, RPR, CSR, Freelance Court Reporter and Notary Public in and for the County of Lewis and Clark, State of Montana, do hereby certify:

That the foregoing matter was taken before me at the time and place herein named; that the proceedings were reported and transcribed by me with a computer-aided transcription system, and that the foregoing pages contain a true record of the proceedings to the best of my ability.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my notarial seal on this 16th day of May, 2005.

Yvonne Madsen, RPR, CSR  
Freelance Court Reporter  
Notary Public, State of Montana  
Residing in Helena, Montana.  
My Commission expires: 8/6/2006